

**INFORMATION SESSIONS 2022**


Community Care Facilities Licensing offers free information sessions monthly throughout the year. If you have a new Manager who is working at your facility or you have one you are onboarding, please have them attend one of the sessions below for a review of the role of Licensing and Legislative responsibilities.

	Mar	May	Jul	Sep	Nov
<b>ORIENTATION FOR MANAGERS RESIDENTIAL CARE</b> Thursdays   9:30am-12pm	Mar 24	May 26	Jul 28	Sep 22	Nov 24

Information sessions will be presented by a Licensing Officer to a minimum of five participants. For more information or to register, please call the Community Care Facilities Licensing Program at 250-739-5800 and identify the information session date that you are interested to attend.

## PANDEMIC UPDATE

Since March 2020, the Licensing program has continued to support Residential Facilities during the pandemic in the following ways:

- ◇ Completing health and safety inspections, including prevention audits at facilities with declared outbreaks;
- ◇ Email blasts to Licensees with updated guidelines or Provincial Health Officer Orders;
- ◇ Telephone audits of facilities regarding staffing, vaccinations and education;
- ◇ Conducting hand hygiene and PPE audits if requested of a facility to support the facility in outbreak;
- ◇ Providing resources for education;
- ◇ Telephones support and offering guidance for facilities with questions and concerns;
- ◇ Ensuring outbreak policies are updated for each site; and
- ◇ Ensuring facilities are following vaccination requirements related to the PHO orders.



**Just a reminder...**

Residential care staff and Managers can use the **Rapid Test Reporting** website to report positive test results.

**\*Rapid Test Reporting**  
<https://reportcovidresults.bccdc.ca/>



### Supporting Seniors in Stressful Times

As we continue to navigate the pandemic, Licensing recognizes the impact the pandemic is having on our seniors.

Licensees are encouraged to reach out to access support available to help minimize stress for persons in care in residential care facilities. Here are a few resources:

**Centre for Disease Control and Prevention (2020)** [Stress and Coping](#)

**Canadian Mental Health Association: Mental Health for All**

[Stay Well in Uncertain Times](#)

**COMING SOON**

**Licensing is transitioning to a new database!**  
New Public Webpage! New Incident Reporting Portal!  
New Online Applications! Stay Tuned!

**MARCH**  
Nutrition  
Month

**FEBRUARY**  
Family Day  
February 21, 2022

**Community Care Facilities Licensing**

<b>Victoria</b>	<b>Nanaimo</b>	<b>Courtenay</b>	<b>Campbell River</b>
Ph: 250.519.3401	Ph: 250.739.5800	Ph: 250.331.8620	Ph: 250.850.2110

<https://www.islandhealth.ca/our-services/community-care-facilities-licensing>

