

## Urgent care hours at Chemainus Health Care Centre in May

Updated May 16, 2024

Due to limited physician availability, Island Health is advising community residents and visitors about changes to the operating hours for urgent care services at the Chemainus Health Care Centre (CHCC) throughout April. During this time, laboratory and medical imaging services at the CHCC will continue as usual.

Hours of operation for urgent care are:

May 9	Open 8 a.m. – 2 p.m.
May 10	Closed
May 11	Closed
May 12	Closed
May 13	No change, open 8 a.m. – 8 p.m.
May 14	No change, open 8 a.m. – 8 p.m.
May 15	Open 8 a.m. – 2 p.m.
May 16	Open 8 a.m. – 11:30 a.m.
May 17	Open 2 p.m. – 8 p.m.
May 18	No change, open 8 a.m. – 8 p.m.
May 19	Open 12 p.m. – 6 p.m.
May 20	No change, open 8 a.m. – 8 p.m.
May 21	No change, open 8 a.m. – 8 p.m.
May 22	Open 8 a.m. – 2 p.m.
May 23	Open 8 a.m. – 2 p.m.
May 24	Open 2 p.m. – 8 p.m.
May 25	Closed
May 26	Closed
May 27	Open 8 a.m. – 2 p.m.
May 28	Open 8 a.m. – 2 p.m.
May 29	Open 8 a.m. – 2 p.m.
May 30	Closed
May 31	Open 2 p.m. – 8 p.m.

During the hours when urgent care at CHCC is not open, people should proceed to the [Ladysmith Community Health Centre](#) (15km away) or [Cowichan District Hospital](#) (20 km away). During the hours when CHCC is not open, Island Health will allocate additional resources to Ladysmith and Cowichan to support staff and patients.

Island Health is continuing work to secure additional physician coverage for April, which may result in adjustments to CHCC urgent care hours of operation.

Residents and visitors to the area can call ahead to the CHCC for up-to-date information at 250-737-2040 ext. 42227 or check for updates on the Island Health [website](#).

Anyone experiencing a medical emergency should call 911 or, if possible, proceed to the nearest Emergency Department.

If you are unsure if you are experiencing a medical situation requiring a visit to an emergency department, confidential health information and advice from a registered nurse is available toll free, 24/7 by calling HealthLink BC at 811.

Island Health acknowledges this is not an ideal situation for the community and we sincerely apologize for any inconvenience experienced by this temporary service interruption.